

Ringette NB Provincials

Location: Fredericton, NB

Date: March 18, 19, 20, 2011

Hotel: Delta Fredericton Hotel

When parents call in they need to call **1-888-462-8800** and **ask for the Riverview Ringette rate** for the **March date 18th & 19 2011**. Please ask parents to mention for the comment section what age category they are with to help us group the rooms together. as in U12, U14 ect

It is so important to get the parents to call in ASAP. I cannot stress this enough. We are not currently holding rooms and need to have the people call in to reserve otherwise they will be disappointed when the rooms are reserved for other people. They can always cancel a reservation up until 6PM on the date of arrival but, cannot get a room once they are all sold out.

The attached as I explained earlier is the kids eat free menu for ages 12 and under. This applies when a adult who orders off the regular menu accompanies them, one 12 and under kids eat free per dining adult.

The last attachment is the pizza menu that is available in house. The kids eat free program does not apply to the pizza menu.

Tell everyone to bringing their skates, parents too !! Weather permitting we have a skating area in our backyard that everyone can enjoy when they stay with us, they need to book ASAP.

PROGRAM TITLE: Riverview Ringette Team

PROGRAM DATES BEING HELD BY DELTA FREDERICTON:

March 18 & 19 2011

GUESTROOMS/RATES

	Fri, 03/18	Sat 03/19
Delta Rooms	Up to 60 rooms	Up to 60 rooms

Room	Single Rate	Double Rate
Delta Rooms	\$109.00	\$109.00

**** We are currently not holding rooms out of our general inventory**, once we are in receipt of this document signed a rate will be loaded and parents are encouraged to book their rooms as soon as possible to avoid disappointment. It would be further suggested that the coach's each contact me to set up their own team name rate that will be linked to this tournament. That way we can get the rooms to all be together by team name.

Currently room rates are subject to 13 % HST. Please note that the above taxes may change without notice.

All rates quoted are based on single/double occupancy per room, per night, are non-commissionable and are quoted in Canadian funds. The extra per person charge is \$15.00 per night beyond quad occupancy.

RESERVATION METHOD (please choose one)

rooming list -or- individual call in

Guests making reservations can do so by calling direct to the Hotel only (506) 457-7000 or 1-888-462-8800. Please ask parents to request the Riverview Ringette Team rate for bedrooms.

BILLING ARRANGEMENTS:

* Individual to pay own room, tax, and incidentals

Please note all guests arriving after 4PM on the arrival date will be asked for a credit card to hold the bedroom.

All guests upon check in will be requested to supply a credit card or cash deposit for incidentals.

CHECK-IN / CHECK-OUT

Check-in time is 3:00 p.m. Every effort is made to accommodate guests arriving before the check-in time. However, rooms may not be immediately available. Check-out time is 12:00 noon. Requests to retain rooms beyond that hour should be directed to the Front Office Manager once the participant is registered. Should it be possible to extend a late check-out, a late departure charge may be applicable.

COMPLIMENTARY FEATURES

Complimentary features include: High speed Internet in bedrooms and meeting rooms, parking, local calls, morning newspaper, in-room coffee/tea service, in-room iron/ironing board, and hair dryer.

SPORTS POLICY & RULES OF PLAY:

Each person who calls in and makes their own reservation will be responsible for their own room financially and conduct wise. They will all be asked to sign their own Sports Rules of Play below:

These policies are supplemental to and form part of the contract between the hotel and the team and its hotel guest members.

The *Delta Fredericton Hotel* is made up of all the services that provide comfort and convenience when away from home. Although the services are paid for when used, the physical property must be treated with respect due that of anything belonging to another.

We invite you and your team to stay with us anytime you are in the area. To ensure there is no disruption to other hotel guests, and to make your stay a hassle free one, please make your team members aware of the following prior to arrival:

We expect the team to follow the guidelines outlined in the Sport New Brunswick 'Sport Travel Code of Ethics". We also ask that parents/guardians have a signed copy of the attached house rules to provide upon check-in.

In addition:

- * A Credit Card will be required on all folios for rooms allocated and a pre-authorization will be taken for incidentals. Long Distance and movies will be closed out in all rooms unless a credit card is provided.
- * Where a credit card is not available. Payment for the duration of the stay as well as a \$50.00 deposit per night will apply.
- * When 4 (four) people are to share one room, they will be assigned a room with 2 (two) double beds (when available). It is the responsibility of the person reserving to ensure that they let us know what type of room they require.
- * Mattresses are not to be moved from the bed foundation onto the floor.
- * Beds are to sleep in, not to jump on.
- * Guestroom corridor floors are not to be used to clean sports equipment, as a play area, or as a Hospitality area.
- * Save your energy for your sport, not racing through the hotel.
- * Obey the rules of the pool. No food or beverages are to be in this area. The pool area is open from 7:00AM-11:00PM. Depending on the number of teams in-house at any one time, it may be necessary to schedule individual team use of that area. All children under the age of 16 must be accompanied to this area and under the supervision of a parent or responsible adult over the age of 16 while in the pool area or common areas of the hotel at all times. This is for their safety.
- * All areas, with the exception of guestrooms, are licensed under the NB Liquor Laws. Only alcoholic beverages dispensed by the Delta Fredericton Hotel staff are permitted to be consumed in any area other than private guestrooms.
- * Quiet hours are from 10:00 P.M. to 8:00 A.M. All bedroom doors are to be kept closed after 10:00 P.M.
- * Noise levels above casual talk will not be tolerated any time of the day (i.e. the noise must not be heard outside the room)

*Noise complaints:

- 1st complaint: Front desk will contact the person(s) responsible as well as the Coach or person responsible for the group.
- 2nd complaint: Front desk staff will contact the Coach or the person responsible for the group to explain the situation. This person will be notified that any further complaint will result in the team or group being asked to vacate the hotel.
- 3rd complaint: The team or group will be asked to vacate the hotel immediately. If you are asked to leave your room charge and deposit will not be refunded. Any damages or extraordinary cleaning charges will be applied to your credit card. If you do not leave when asked, legal action will be enforced.

*No running, roughhousing, yelling, screaming or game playing in the halls or stairwells will be tolerated at any time. Excessive noise, which results in the hotel refunding other guests, will in turn result in a charge to the group.

- * Smoking is allowed only in our designated smoking rooms and there is a \$200.00 charge applied for smoking in a non-smoking room
- *Hotel rooms are to be left in the same condition as when the guest checked in. Any rooms with damage or excessive mess will be charged accordingly. Furniture is not to be moved or removed from the bedrooms.
- *Any and all damages caused to the hotel or its property by either group or team member or people associated with them, will be charged with and paid by the Coach or person(s) responsible for the group team, should the coach be paying for all the rooms.
- *The COACH or SUPERVISOR is responsible to CHECK ALL ROOMS before checking out should they be responsible for the group payment.
- *Check out past 12:00 noon must be arranged with the hotel prior to arrival and are not always available.
- *We cannot allow video games or DVD's to be hooked up to the TV's, it will result in our system going down and you will be charged \$750.00 for repairs.
- *Please be courteous and respectful to other guests staying at the hotel.